

From: Cash, Marcia
To: [Bowman, Randal](#)
Subject: Re: Glitches with Regs.gov
Date: Tuesday, May 16, 2017 12:03:35 PM

That's good news.

Marcia Cash
eERDMS - eRecords - BPHC Representative
eRulemaking / FDMS Administrator

U.S. Fish and Wildlife Service

Division of Policy, Performance, and Management Programs (PPM)
(Formerly Division of Policy and Directives Management - PDM)
5275 Leesburg Pike, MS: BPHC
Falls Church, VA 22041-3808

Telephone: **703-358-2013**

Fax: 703-358-1997

On Tue, May 16, 2017 at 1:02 PM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:

Great, and thanks. Also looks as through the contracting problem will resolve itself.

On Tue, May 16, 2017 at 1:01 PM, Cash, Marcia <marcia_cash@fws.gov> wrote:
Glitches are normal. Usually resolved quickly.

I usually call the Helpdesk as soon as we get word of something. I'm contacting them now about the Docket layout. I'll ask about comments while I have them on the phone.

Will let you know what I find out.

Marcia Cash
eERDMS - eRecords - BPHC Representative
eRulemaking / FDMS Administrator

U.S. Fish and Wildlife Service

Division of Policy, Performance, and Management Programs (PPM)
(Formerly Division of Policy and Directives Management - PDM)
5275 Leesburg Pike, MS: BPHC
Falls Church, VA 22041-3808

Telephone: **703-358-2013**

Fax: 703-358-1997

On Tue, May 16, 2017 at 12:59 PM, Bowman, Randal <randal_bowman@ios.doi.gov> wrote:

Congressional Affairs reported getting some calls about constituents being unable to post comments on [regs.gov](#). They didn't know if the people were unable access the site at all, or just unable to post comment.

I tried it a moment ago and had no problems getting to where I could have posted a comment.

Based on your prior experience, are there often glitches with this system, and if so, do they normally go away, or can there be a period of time when its unavailable? And if the latter, does someone at [reg.gov](#) notify someone at DOI?